



ONE YEAR LIMITED WARRANTY

Snowboards

This document covers Morrow's one year limited warranty for Snowboards.

MORROW ONE YEAR LIMITED WARRANTY

Morrow warrants this product to be free from defects in materials and workmanship for a period of (1) year from the original date of purchase at retail. It will be repaired, or replaced if, upon inspection at an authorized Morrow Service Center and sent to and agreed upon by a Morrow Warranty Service Technician, it is found to be defective in materials or workmanship.

This warranty does not apply to damage resulting from accident, abuse, negligence, **impact (striking a rock, post, ect.)**, repairs or alterations outside of our facility, or improper mounting of bindings, and is subject to specific terms and limitations as specified in this document. For warranty service, contact your nearest authorized Morrow Dealer.

TERMS

Purchasers responsibilities

(1). The Purchaser must retain a copy of the **original Proof of Purchase** from the Dealer. **(If the original proof of purchase cannot be provided on a warranty return, Morrow will use the manufacturing date as the start of the warranty period).**

(2). Damaged product submitted for warranty service must be taken, **along with Proof of Purchase**, to the Morrow Dealer you purchased the product from **before expiration of the one year warranty period.**



ONE YEAR LIMITED WARRANTY

Morrow's Responsibilities:

- (1). Products returned for warranty service shall be inspected by a Morrow Warranty Service Technician.
- (2). If the problem is judged by Morrow to be due to a factory defect, we will repair, or replace (with an identical or reasonably equivalent product) the product at our election, or we may elect to refund the purchase price (less reasonable depreciation based on actual use) if we cannot readily and quickly provide a replacement.
- (3). Snowboards marked with "DEMO" in the side wall are considered C+ or second quality and may only be replaced with boards that are considered C+ quality. C+ represents a cosmetic defect. Durability and performance are equal to an A-grade board. All other aspects of the warranty policy will be handled as normal on this product. (Applies only to Snowboards).
- (4). Morrow will return the repaired or replacement product at our expense, but if we determine that there is no defect or that the defect resulted from causes not within the scope of this warranty, storage and or return of the product will be at the customers expense.
- (5). The Morrow Warranty Manager makes the final determination concerning defects in materials and workmanship.

Limitations on next page



ONE YEAR LIMITED WARRANTY.

Limitations

- (1). Morrow limits all implied warranties (including, but not limited to fitness and merchantability) to one (1) year from the original date of purchase at retail. **In the event that the purchaser is unable to provide proof of purchase, the warranty period shall be one year from the date of manufacture.**
- (2). This warranty extends only to the original retail purchaser, and is not transferable.
- (3). Morrow's sole liability from this warranty is limited to repair and replacement of defective product. **Under no circumstances shall Morrow be held liable for death or injuries to persons, damage to property, or for incidental, contingent or consequential damages or expenses arising from the use of Morrow products.**
- (4). **Replacement products under this warranty are warranted only for the remainder of the original warranty period.**

Dealer's Responsibilities on next page



ONE YEAR LIMITED WARRANTY

Dealer's Responsibilities

(1). **Request a copy of the original Proof of Purchase** and determine if the product is still under warranty.

(2). Inspect the product to try and make a determination of the defect.

(3). Contact a Morrow Customer Service Representative and be prepared to give the following information.

(a). Account number.

(f). Product model and size.

(b). City

(g). Original Purchase Date.

(c). New or used product.

(h). Serial number.

(d). Consumers name (Last, First).

(i). Point of contact phone number.

(e). Dealer reference number.

(j). Defect description.

(4). Remove bindings and any other post applied devices from product.

(5). Send the product, packaged securely with the following information.

(a). **RMA number** received from Morrow Customer Service Rep.
written on outside of package.

(b). **RMA number and Copy of Original Proof of Purchase must be included inside of package!.** (Please enclose in an envelope).

(c). Send package to:

**Morrow Warranty Service
4501 6th Avenue S.
Seattle, WA 98108**

(6). The purchaser and or Dealer are responsible for binding removal and remounting and shipping and handling charges to the Morrow service center along with non warrantable product back from the Morrow Service center.



ONE YEAR LIMITED WARRANTY

Bindings

This document covers Morrow's one year limited warranty for Morrow Bindings.

MORROW ONE YEAR LIMITED WARRANTY

Morrow warrants to the original purchaser the Binding shall be free from defects in materials and workmanship for a period of one (1) year from the original date of purchase. Should a defect occur during the one year warranty period, Morrow will repair or replace the defective product or component part at its option, free of charge, and only for problems associated with normal use of the boot. This warranty shall not apply if the Binding. **A:** Is altered, modified, or tampered with in any way by anyone. **B:** Is damaged by negligence, accident, unreasonable use or by other causes unrelated to defective materials or workmanship. **C:** Has had the serial number altered, defaced or removed.



ONE YEAR LIMITED WARRANTY

TERMS

Purchaser's Responsibilities

- (1). The Purchaser must retain a copy of the **original Proof of Purchase** from the Dealer. **(If the original proof of purchase cannot be provided on a warranty return, Morrow will use the manufacturing date as the start of the warranty period).**

- (2). Damaged product submitted for warranty service must be taken, **along with Proof of Purchase,** to the Morrow Dealer you purchased the product from **before expiration of the one year warranty period.**

Morrow's Responsibilities:

- (1). Products returned for warranty service shall be inspected by a Morrow Warranty Service Technician.

- (2). If the problem is judged by Morrow to be due to a factory defect, we will repair, or replace (with an identical or reasonably equivalent product) the product at our election, or we may elect to refund the purchase price (less reasonable depreciation based on actual use) if we cannot readily and quickly provide a replacement.

- (3). Morrow will return the repaired or replacement product at our expense, but if we determine that there is no defect or that the defect resulted from causes not within the scope of this warranty, storage and or return of the product will be at the customers expense.

- (4). The Morrow Warranty Manager makes the final determination concerning defects in materials and workmanship.

Limitations on next page



ONE YEAR LIMITED WARRANTY

Limitations

(1). This warranty shall not apply if the Binding:

A: Is altered, modified, or tampered with in any way by anyone.

B: Is damaged by negligence, accident, unreasonable use or by other causes unrelated to defective materials or workmanship.

C: Has had the serial number altered, defaced or removed.

(2). Morrow limits all implied warranties (including, but not limited to fitness and merchantability) to one (1) year from the original date of purchase at retail. **In the event that the purchaser is unable to provide proof of purchase, the warranty period shall be one year from the date of manufacture.**

(3). This warranty extends only to the original retail purchaser, and is not transferable.

(4). Morrow's sole liability from this warranty is limited to repair and replacement of defective product. **Under no circumstances shall Morrow be held liable for death or injuries to persons, damage to property, or for incidental, contingent or consequential damages or expenses arising from the use of Morrow products.**

(5). **Replacement products under this warranty are warranted only for the remainder of the original warranty period.**

Dealer's Responsibilities on next page



ONE YEAR LIMITED WARRANTY

Dealer's Responsibilities

- (1). **Request a copy of the original Proof of Purchase** and determine if the product is still under warranty.
- (2). Inspect the product to try and make a determination of the defect.
- (3). Contact a Morrow Customer Service Representative and be prepared to give the following information.
 - (a). Account number.
 - (b). City
 - (c). New or used product.
 - (d). Consumers name (Last, First).
 - (e). Dealer reference number.
 - (f). Product model and size.
 - (g). Original Purchase Date.
 - (h). Serial number.
 - (i). Point of contact phone number.
 - (j). Defect description.
- (4). Send the product, packaged securely with the following information.
 - (a). **RMA number** received from Morrow Customer Service Rep. **written on outside of package.**
 - (b). **RMA number and Copy of Original Proof of Purchase must be included inside of package!** (Please enclose in an envelope).
 - (c). Send package to:

**Morrow Warranty Service
4501 6th Avenue S.
Seattle, WA 98108**

The purchaser and or Dealer are responsible for removing the binding from the board, shipping and handling charges to the Morrow service center along with non warrantable product back from the Morrow Service center.



ONE YEAR LIMITED WARRANTY

Morrow Conventional Boot

This document covers Morrow's one year limited warranty for the Morrow Conventional Boot.

MORROW ONE YEAR LIMITED WARRANTY

Morrow warrants to the original purchaser the Conventional Boot shall be free from defects in materials and workmanship for a period of one (1) year from the original date of purchase. Should a defect occur during the one year warranty period, Morrow will repair or replace the defective product or component part at its option, free of charge, and only for problems associated with normal use of the boot. This warranty shall not apply if the Conventional Boot. **A:** Is altered, modified, or tampered with in any way by anyone. **B:** Is damaged by negligence, accident, unreasonable use or by other causes unrelated to defective materials or workmanship. **C:** Has had the serial number altered, defaced or removed.



ONE YEAR LIMITED WARRANTY

TERMS

Purchaser's responsibilities

(1). The Purchaser must retain a copy of the **original Proof of Purchase** from the Dealer. **(If the original proof of purchase cannot be provided on a warranty return, Morrow will use the manufacturing date as the start of the warranty period).**

(2). Damaged product submitted for warranty service must be taken, **along with Proof of Purchase,** to the Morrow Dealer you purchased the product from **before expiration of the one year warranty period.**

Morrow's Responsibilities on next page

Morrow's Responsibilities:

(1). Products returned for warranty service shall be inspected by a Morrow Warranty Service Technician.

(2). If the problem is judged by Morrow to be due to a factory defect, we will repair, or replace (with an identical or reasonably equivalent product) the product at our election, or we may elect to refund the purchase price (less reasonable depreciation based on actual use) if we cannot readily and quickly provide a replacement.

(3). Morrow will return the repaired or replacement product at our expense, but if we determine that there is no defect or that the defect resulted from causes not within the scope of this warranty, storage and or return of the product will be at the customers expense.

(4). The Morrow Warranty Manager makes the final determination concerning defects in materials and workmanship.

Limitations on next page



ONE YEAR LIMITED WARRANTY

Limitations

(1). This warranty shall not apply if the Boot:

A: Is altered, modified, or tampered with in any way by anyone.

B: Is damaged by negligence, accident, unreasonable use or by other causes unrelated to defective materials or workmanship.

C: Has had the serial number altered, defaced or removed.

(2). Morrow limits all implied warranties (including, but not limited to fitness and merchantability) to one (1) year from the original date of purchase at retail. **In the event that the purchaser is unable to provide proof of purchase, the warranty period shall be one year from the date of manufacture.**

(3). This warranty extends only to the original retail purchaser, and is not transferable.

(4). Morrow's sole liability from this warranty is limited to repair and replacement of defective product. **Under no circumstances shall Morrow be held liable for death or injuries to persons, damage to property, or for incidental, contingent or consequential damages or expenses arising from the use of Morrow products.**

(5). **Replacement products under this warranty are warranted only for the remainder of the original warranty period.**

Dealer's Responsibilities on next page



ONE YEAR LIMITED WARRANTY

Dealer's Responsibilities

(1). **Request a copy of the original Proof of Purchase** and determine if the product is still under warranty.

(2). Inspect the product to try and make a determination of the defect.

(3). Contact a Morrow Customer Service Representative and be prepared to give the following information.

(a). Account number.

(f). Product model and size.

(b). City

(g). Original Purchase Date.

(c). New or used product.

(h). Serial number.

(d). Consumers name (Last, First).

(i). Point of contact phone number.

(e). Dealer reference number.

(j). Defect description.

(4). Send the product, packaged securely with the following information.

(a). **RMA number** received from Morrow Customer Service Rep.
written on outside of package.

(b). **RMA number and Copy of Original Proof of Purchase must be included inside of package!** (Please enclose in an envelope).

(c). Send package to:

**Morrow Warranty Service
4501 6th Avenue S.
Seattle, WA 98108**

The purchaser and or Dealer are responsible for removing the binding from the board, shipping and handling charges to the Morrow service center along with non warrantable product back from the Morrow Service center.