



## **ONE YEAR LIMITED WARRANTY**

### **Skis**

*This document covers Madshus's one year limited warranty for Skis.*

### **MADSHUS ONE YEAR LIMITED WARRANTY**

Madshus warrants this product to be free from defects in materials and workmanship for a period of (1) year from the original date of purchase at retail. It will be repaired, or replaced if, upon inspection at an authorized Madshus Service Center and sent to and agreed upon by a Madshus Warranty Service Technician, it is found to be defective in materials or workmanship.

This warranty does not apply to damage resulting from accident, abuse, negligence, **impact (striking a rock, post, ect.)**, repairs or alterations outside of our facility, or improper mounting of bindings, and is subject to specific terms and limitations as specified in this document. For warranty service, contact your nearest authorized Madshus Dealer.

### **TERMS**

#### **Purchaser's Responsibilities**

- (1). The Purchaser must retain a copy of the **original Proof of Purchase** from the Dealer. (If the original proof of purchase cannot be provided on a warranty return, Madshus will use the manufacturing date as the start of the warranty period.)
- (2). Damaged product submitted for warranty service must be taken, **along with Proof of Purchase**, to the Madshus Dealer you purchased the product from **before expiration of the one year warranty period**.

#### **Madshus's Responsibilities**

- (1). Products returned for warranty service shall be inspected by a Madshus Warranty Service Technician.
- (2). If the problem is judged by Madshus to be due to a factory defect, we will repair, or replace (with an identical or reasonably equivalent product) the product at our election, or we may elect to refund the purchase price (less reasonable depreciation based on actual use) if we cannot readily and quickly provide a replacement.



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(3). Skis marked with “DEMO” in the side wall are considered C+ or second quality and may only be replaced with skis that are considered C+ quality. C+ represents a cosmetic defect. Durability and performance are equal to an A-grade ski. All other aspects of the warranty policy will be handled as normal on this product.

(4). Madshus will return the repaired or replacement product at our expense, but if we determine that there is no defect or that the defect resulted from causes not within the scope of this warranty, storage and or return of the product will be at the customer's expense.

(5). The Madshus Warranty Manager makes the final determination concerning defects in materials and workmanship.

### **Limitations**

(1). Madshus limits all implied warranties (including, but not limited to fitness and merchantability) to one (1) year from the original date of purchase at retail. **In the event that the purchaser is unable to provide proof of purchase, the warranty period shall be one year from the date of manufacture.**

(2). This warranty extends only to the original retail purchaser and is not transferable.

(3). Madshus's sole liability from this warranty is limited to repair and replacement of defective product. **Under no circumstances shall Madshus be held liable for death or injuries to persons, damage to property, or for incidental, contingent or consequential damages or expenses arising from the use of Madshus products.**

(4). **Replacement products under this warranty are warranted only for the remainder of the original warranty period.**

### **Dealer's Responsibilities**

(1). **Request a copy of the original Proof of Purchase** and determine if the product is still under warranty.

(2). Inspect the product to try and make a determination of the defect.

(3). Contact a Madshus Customer Service Representative and be prepared to give the following information.

(a). Account number.

(f). Product model and size.



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- (b). City
- (c). New or used product.
- (d). Consumers name (Last, First).
- (e). Dealer reference number.
- (g). Original Purchase Date.
- (h). Serial number.
- (i). Point of contact phone number.
- (j). Defect description.

(4). Remove bindings and any other post applied devices from product.

(5). Send the product, packaged securely with the following information.

**(a). RMA number** received from Madshus customer service representative is **written on outside of package.**

**(b). RMA number and Copy of Original Proof of Purchase must be included inside of package.** Please enclose in an envelope.

Send package to: ATTN: Warranty  
2021 South 208th St.  
Suite E  
Des Moines, WA 98198

**(c).**

(6). The purchaser is responsible for binding removal and remounting and shipping and handling charges to the Madshus service center along with non warrantable product back from the Madshus service center.