



ONE YEAR LIMITED WARRANTY

K2 Snowboarding

This document covers K2's one year limited warranty for Snowboards.

K2 ONE YEAR LIMITED WARRANTY

K2 Corporation warrants this product to be free from defects in materials and workmanship for a period of (1) year from the original date of purchase at retail. It will be repaired, or replaced if, upon inspection at an authorized K2 Service Center and sent to and agreed upon by a K2 Warranty Service Technician, it is found to be defective in materials or workmanship.

This warranty does not apply to damage resulting from accident, abuse, negligence, **impact (striking a rock, post, ect.)**, repairs or alterations outside of our facility, or improper mounting of bindings, and is subject to specific terms and limitations as specified in this document. For warranty service, contact your nearest authorized K2 Dealer.

TERMS

Purchasers responsibilities

(1). The Purchaser must retain a copy of the original Proof of Purchase from the Dealer. **(If the original proof of purchase cannot be provided on a warranty return, K2 will use the manufacturing date as the start of the warranty period).**

(2). Damaged product submitted for warranty service must be taken, **along with Proof of Purchase**, to the K2 Dealer you purchased the product from **before expiration of the one year warranty period.**

K2's Responsibilities on next page

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K2's Responsibilities:

- (1). Products returned for warranty service shall be inspected by a K2 Warranty Service Technician.
- (2). If the problem is judged by K2 to be due to a factory defect, we will repair, or replace (with an identical or reasonably equivalent product) the product at our election, or we may elect to refund the purchase price (less reasonable depreciation based on actual use) if we cannot readily and quickly provide a replacement.
- (3). Snowboards marked with "DEMO" in the side wall are considered C+ or second quality and may only be replaced with boards that are considered C+ quality. C+ represents a cosmetic defect. Durability and performance are equal to an A-grade board. All other aspects of the warranty policy will be handled as normal on this product. (Applies only to Snowboards).
- (4). K2 will return the repaired or replacement product at our expense, but if we determine that there is no defect or that the defect resulted from causes not within the scope of this warranty, storage and or return of the product will be at the customers expense.
- (5). The K2 Warranty Manager makes the final determination concerning defects in materials and workmanship.

Limitations

- (1). K2 limits all implied warranties (including, but not limited to fitness and merchantability) to one (1) year from the original date of purchase at retail.
In the event that the purchaser is unable to provide proof of purchase, the warranty period shall be one year from the date of manufacture.
- (2). This warranty extends only to the original retail purchaser, and is not transferable.

Limitations on next page

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In the event that the purchaser is unable to provide proof of purchase, the warranty period shall be one year from the date of manufacture.

(2). This warranty extends only to the original retail purchaser, and is not transferable.

(3). K2's sole liability from this warranty is limited to repair and replacement of defective product. **Under no circumstances shall K2 be held liable for death or injuries to persons, damage to property, or for incidental, contingent or consequential damages or expenses arising from the use of K2 products.**

(4). **Replacement products under this warranty are warranted only for the remainder of the original warranty period.**

Dealer's responsibilities on next page

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Dealers responsibilities

(1). **Request a copy of the original Proof of Purchase** and determine if the product is still under warranty.

(2). Inspect the product to try and make a determination of the defect.

(3). Contact a K2 Customer Service Representative and be prepared to give the following information. (a). Account number.

(f). Product model and size.

(b). City

(g). Original Purchase Date.

(c). New or used product.

(h). Serial number.

(d). Consumers name (Last, First).

(i). Point of contact phone number.

(e). Dealer reference number.

(j). Defect description.

(4). Remove bindings and any other post applied devices from product.

(5). Send the product, packaged securely with the following information.

(a). **RMA number** received from K2 Customer Service Rep. **written on outside of package.**

(b). **RMA number and Copy of Original Proof of Purchase must be included inside of package!** (Please enclose in an envelope).

(c). Send package to:

ATTN: Warranty

2021 South 208th St.

Suite E.

Des Moines, WA 98198

(6). The purchaser and or Dealer are responsible for binding removal and remounting and shipping and handling charges to the K2 service center along with non warrantable product back from the K2 Service center.