



## **ONE YEAR LIMITED WARRANTY**

*This document covers Full Tilt's one year limited warranty for the Full Tilt Ski Boot.*

### **Full Tilt ONE YEAR LIMITED WARRANTY**

Full Tilt warrants to the original purchaser the Ski Boot shall be free from defects in materials and workmanship for a period of one (1) year from the original date of purchase. Should a defect occur during the one year warranty period, Full Tilt will repair or replace the defective product or component part at its option, free of charge, and only for problems associated with normal use of the boot. This warranty shall not apply if the boot. **A:** Is altered, modified, or tampered with in any way by anyone. **B:** Is damaged by negligence, accident, unreasonable use or by other causes unrelated to defective materials or workmanship. **C:** Has had the serial number altered, defaced or removed.

### **TERMS**

#### **Purchasers responsibilities**

(1). The Purchaser must retain a copy of the **original Proof of Purchase** from the Dealer. **(If the original proof of purchase cannot be provided on a warranty return, Full Tilt will use the manufacturing date as the start of the warranty period).**

(2). Damaged product submitted for warranty service must be taken, **along with Proof of Purchase,** to the Full Tilt Dealer you purchased the product from **before expiration of the one year warranty period.**

**Full Tilt's Responsibilities on next page**



## ***ONE YEAR LIMITED WARRANTY***

### **Full Tilt's Responsibilities**

- (1). Products returned for warranty service shall be inspected by a Full Tilt Warranty Service Technician.
- (2). If the problem is judged by Full Tilt to be due to a factory defect, we will repair, or replace (with an identical or reasonably equivalent product) the product at our election, or we may elect to refund the purchase price (less reasonable depreciation based on actual use) if we cannot readily and quickly provide a replacement.
- (3). Full Tilt will return the repaired or replacement product at our expense, but if we determine that there is no defect or that the defect resulted from causes not within the scope of this warranty, storage and or return of the product will be at the customers expense.
- (4). The Full Tilt Warranty Manager makes the final determination concerning defects in materials and workmanship.

**Limitations on next page**



## ***ONE YEAR LIMITED WARRANTY***

### **Limitations**

(1). This warranty shall not apply if the Boot:

**A:** Is altered, modified, or tampered with in any way by anyone.

**B:** Is damaged by negligence, accident, unreasonable use or by other causes unrelated to defective materials or workmanship.

**C:** Has had the serial number altered, defaced or removed.

(2). Full Tilt limits all implied warranties (including, but not limited to fitness and merchantability) to one (1) year from the original date of purchase at retail. **In the event that the purchaser is unable to provide proof of purchase, the warranty period shall be one year from the date of manufacture.**

(3). This warranty extends only to the original retail purchaser, and is not transferable.

(4). Full Tilt's sole liability from this warranty is limited to repair and replacement of defective product. **Under no circumstances shall Full Tilt be held liable for death or injuries to persons, damage to property, or for incidental, contingent or consequential damages or expenses arising from the use of Full Tilt products.**

(5). **Replacement products under this warranty are warrantied only for the remainder of the original warranty period.**

**Dealer's responsibilities on next page**



## ***ONE YEAR LIMITED WARRANTY***

### **Dealers responsibilities**

(1). **Request a copy of the original Proof of Purchase** and determine if the product is still under warranty.

(2). Inspect the product to try and make a determination of the defect.

(3). Contact a Full Tilt Customer Service Representative and be prepared to give the following information.

(a). Account number.

(f). Product model and size.

(b). City

(g). Original Purchase Date.

(c). New or used product.

(h). Serial number.

(d). Consumers name (Last, First).

(i). Point of contact phone number.

(e). Dealer reference number.

(j). Defect description.

(4). Send the product, packaged securely with the following information.

(a). **RMA number** received from Full Tilt Customer Service Rep.  
**written**

(b). **RMA number and Copy of Original Proof of Purchase must be included inside of package!** (Please enclose in an envelope).

(c). Send package to:

**ATTN: Warranty  
2021 South 208th St.  
Suite E.  
Des Moines, WA 98198**

The purchaser and or Dealer are responsible for shipping and handling charges to the Full Tilt service center along with non warrantable product back from the Full Tilt Service center.